



## Division of Palliative Medicine

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### How to Access Palliative Care in KFL&A

Issue	Solution	Links	Details
Patient with palliative care needs	Refer to Home and Community Care Support Services (South East)	<a href="https://healthcareathome.ca/making-a-referral/">https://healthcareathome.ca/making-a-referral/</a>  South East – Kingston Office Phone: 613-544-7090 Fax: 613-544-1494	-Access to nursing, PSW, PT, OT, SLP, dietician, SW -Access to medical supplies (e.g., hospital bed, commode, etc.) -Order SRK, CADD, SC hydration, etc.
Medications	Oral medications		-Fax prescription to patient's regular pharmacy
	Injectable medications	<a href="https://healthcareathome.ca/document/south-east-medical-order-form/">https://healthcareathome.ca/document/south-east-medical-order-form/</a>	-Fax order to Home Care to give nurses order to draw up injectable medications and to teach caregivers how to administer -Fax separate prescription to Medical Pharmacy (fax: 613-384-1905, phone: 613-384-3914)*
	CADD	<a href="https://healthcareathome.ca/document/cadd-solis-pca-prescription-order/">https://healthcareathome.ca/document/cadd-solis-pca-prescription-order/</a>	-Basal rate, bolus dose + frequency, volume, concentration -Will have to order contingency plan orders incase pump fails (e.g., small amount of opioid SC q4h + q1h PRN)
	Symptom Response Kit (SRK)	<a href="https://healthcareathome.ca/document/se-symptom-response-kit-for-end-of-life-order-form/">https://healthcareathome.ca/document/se-symptom-response-kit-for-end-of-life-order-form/</a>	-Box of injectable medications in case of emergent symptoms/patient loses their oral route to bridge until routine medications are ordered -Also has foley catheter supplies, syringes, SC butterflies

Patient and/or caregivers need support	Refer to Hospice Kingston	<p><a href="#">Hospice Kingston - Providence Care</a></p> <p>hospicekingston@gmail.com Phone: 613-542-5013</p>	<p>-Provide comfort, support, and companionship to people facing life-limiting illnesses, their caregivers, and families, and those who are affected by grief or loss</p>
	Refer to Bereaved Families of Ontario - Kingston	<p><a href="https://bfo-kingston.ca/">https://bfo-kingston.ca/</a></p>	
Patient needs home oxygen	Refer for oxygen	<p>Medigas: <a href="https://www.meditgas.com/en/healthcare-professionals/make-a-referral">https://www.meditgas.com/en/healthcare-professionals/make-a-referral</a></p> <p>Phone: 613-546-5529 Fax: 613-549-8586</p> <p>ProResp: <a href="https://www.proresp.com/locations/kingston/proresp">https://www.proresp.com/locations/kingston/proresp</a></p> <p>Phone: 613-876-3402 Fax: 613-766-6518</p> <p>InspiAIR: <a href="https://www.inspiair.ca/healthcare-professional-resources/">https://www.inspiair.ca/healthcare-professional-resources/</a></p> <p>Phone: 613-547-2727 Fax: 613-547-9727</p>	<p>-Only covered for palliative purposes for 3 months</p> <p>-If your patient will need oxygen for &gt;3 months, will need walk test to see if qualifies for home oxygen coverage</p>

Expected Death in the Home (EDITH)	Home care order for “nurse may pronounce”	<a href="https://healthcareathome.ca/document/south-east-medical-order-form/">https://healthcareathome.ca/document/south-east-medical-order-form/</a>	-Instruct families that first point of contact should be home care nurse, not 911, in the event that the patient dies at home
	DNR-C	Original required (with unique serial #); may order copies from MOHLTC.	-Patient should have completed DNR-C form in home
	Death Certificate	 11291E.pdf  11291F.pdf	-Can be submitted electronically (see link to PDF) or physical copy dropped off at the funeral home
You need support managing your patient's palliative care needs	Consult Hospice Palliative Care Nurse Practitioner	<a href="https://healthcareathome.ca/home-care/palliative-care/">https://healthcareathome.ca/home-care/palliative-care/</a>	<ul style="list-style-type: none"> <li>-Work with primary care provider in a shared care model to provide direct clinical care in the home in order to support continuity of care</li> <li>-They provide coverage Monday to Friday 8-5, no after hours or weekends</li> </ul>
	Consult Queen's Palliative Care	<a href="https://deptmed.queensu.ca/divisions/palliative-medicine/clinical">https://deptmed.queensu.ca/divisions/palliative-medicine/clinical</a>	<ul style="list-style-type: none"> <li>-eConsult (<a href="https://otnhub.ca/">https://otnhub.ca/</a>)</li> <li>-Referral to clinic (cancer diagnosis) or community outreach team</li> <li>-Phone advice available 24/7 (call KGH switchboard 613-548-3232 and ask for Palliative Care)</li> </ul>
Patient needs admission to the Palliative Care Unit	Consult Queen's Community Palliative Care Outreach Team	<a href="https://deptmed.queensu.ca/divisions/palliative-medicine/clinical">https://deptmed.queensu.ca/divisions/palliative-medicine/clinical</a>	<ul style="list-style-type: none"> <li>-Prognosis felt to be short weeks or less (&lt;3 months)</li> <li>-In referral please specify that you are requesting consideration for PCU admission</li> </ul>